



FrontHotel

The most complete Solution for Hotels

Holiday Hotels, City Hotels, Golf Hotels, SPA Hotels & Termal Centers,
Rural Tourism, Campings, Aparthotels...



FrontHotel PMS

Software for Hotel management

Main advantages

- **Easy to use:** Thanks to **visual and touch screen design** few training is required.
- **Reliability:** With SQL Server, Data is always protected even during times of maximum workload and multi-user environments.
- **Security:** Users identify themselves by fingerprint in order to access functions and permissions.
- **Scalable:** Can be adapted to the individual client's structure, from a small hotel to a large chain.
- **Customize:** An ICG solution for each business area: Reception, Housekeeping, Administration, Kitchen, Restaurant, Reservations, Management, SPA, Thermal Center...

Integral Management

Booking, Planning and Reservations

- Availability in real time by hotel, day, room type and package.
- Rooms blocking by day and/or date range (repairs, own use...).
- Check applicable prices by rate, season and room type.
- Quick allocation of rooms by date, room type and features (views, interior, jacuzzi...).
- Check-in through Scanner of documents in order to speed up the process and avoid errors.
- Advanced payments and deposits management.
- Search of reservations through room number, guests, reference number, reservation id, car plate, etc.
- Daily reports, kitchen modifications, services and extra charges management, free fields...
- Audit of reservations by employee, date and time.
- Reservations filter through Status (Quoted, without confirmation, waitlist, occupied, no show...).
- Detailed invoicing and/or grouped by several reservations. Travel agencies may be automatically invoiced.

Cash Management

Control the cash in all the Hotel areas with **CashDro**



Hotel Rates

Room	2014	2015	2016	2017	2018
Single	25	25	25	25	25
Double	40	40	40	40	40
Triple	55	55	55	55	55
Quadruple	70	70	70	70	70

Room	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
ENTRADA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SOCIO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
INDIVIDUAL	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
MULTIPLAZA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUMAS	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
RESERVACIONES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DESPEDIDAS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RESERVACIONES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Booking screen

PLANNING Septiembre - Octubre

Room	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
ENTRADA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SOCIO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
INDIVIDUAL	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
MULTIPLAZA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUMAS	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
RESERVACIONES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DESPEDIDAS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RESERVACIONES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Planning screen

Invoicing & Collections

- Unlimited number of rates with prices per room and board by season
- Graphical definition of the season calendar
- Copy and associate rates to clients, travel agencies or clients segment.
- Special contracts by client: discounts, commissions, allotments, payment types, maximum credit.
- Packages, offers and promotions.
- Charges/discounts module (Early booking, 14x12, 7x6, free day, free room...).
- Customized allotments by Travel Agency with specific conditions (room type, release, minimum stay...)

BeaglePos

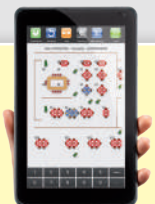
15" TFT Flat Panel.
Dust and water resistant (IP66 Certified)



At the Restaurant

FrontRest and TeleComanda

- Control of Services included in the reservation by room and person
- Direct charges from Restaurant to the room, from a point of sale terminal (FrontRest) or from a hand terminal (TeleComanda)
- Board management: Bed & Breakfast, Full Board, Half board...
- Charges to Function rooms and Events management booked at the Hotel



Save time and money by taking orders directly from the table with **TeleComanda**

All the hotel areas in one single solution



Revenue Management

- Specific module in FrontHotel to apply Revenue Management.
- Filter by types of sale channels (Online Travel Agencies, TTOO, meta-search engines, portals, etc...)
- Visual indicators of reservations quantity, stays and %occupancy comparing to previous year for fast decision-making and do not lose the chance of establishing the optimal price at the right moment and for the suitable channel.
- Update availability, prices and conditions of the reservation instantly
- Indicators by channel of the quota, cancelled, available and booked rooms.

Revenue Management screen

Meeting and Events management

- Daily planning of function and meeting rooms occupation.
- Segmentation of function and meeting rooms reservation by status: with budget, without confirmation, confirmed, void, not show...
- Unlimited creation of free fields (Assembly type, gratuities...).
- Reports by service type.
- Event Management such as weddings, conventions, concerts...
- Tasks assignment to technicians, housekeeping, sales force... and display of department calendars.
- Direct invoicing or by association to hotel reservations.

Meeting & Events management



Housekeeping

- Status assignation to the rooms.
 - Intuitive display through colors and references.
 - Printout of the Status report today and tomorrow.
 - Filter of status by floor.
- Audit of room status by employee.

Moreover: Stock control, assign task to employees, laundry services, amenities and room-service management...



Golf Course

- Control of the individual or group plays from different tees.
- Buggies and trolleys rent.
- Course maintenance: installations, repairs...
- School: Schedule and classes.
- Periodic invoicing of the membership fees.
- Integration with other business areas: café, restaurant, shop...



Spa & Resort

- Schedule display of the resources and employees availability.
- Capacity management in Spa.
- Package management.
- Loyalty cards.
- Settlement with third parties companies (physiotherapy...).

At the Shop: FrontRetail

- Vertical solutions for any type of store located within the Hotel or outdoors



Optional: Second screen for ISPOS or ISPOSWP

ICG Touch screen terminal with built-in printer

ISPOSWP



Link with other devices

- Door Card control.
- Telephone PBX.
- Document scanner for fast check-in.



ICGMANAGER

Real-time multi-hotel management

ICGManager

Integrated management of all departments:

- Centralized information of all business areas: hotel, restaurant, stores...
- Audit reports by business area and employee: complementaries, price changes, discounts, voids, credits, staff meal, wastes...
- Consolidated sale reports of all business areas.
- Multi-business financial and accounting management.
- Purchases and warehouse management.
- Reservations, invoices, collections and any other transactions done in the Hotel are sent in real-time to Headquarters.
- Manage establishments in different countries, languages, currencies and tax systems.



ICGReport

Info & alerts of your business in real time

Receive your daily sales, number of receipts and cash count, straight to your Smartphone and in real time.



Receive in your smartphone a graphic display comparative by day, week, month or year

ICGPlanner

Software for staff management, timetable planning, monitoring absence...

Schedule timetables, shifts and working days of the staff and get automatically substitutes before any last minute sick leave or issue.

Empleado	Clasificación	DT de presencia	Saludable	Categoría	Estado				
EMPLEADO	Categoría	Mo	Tu	Mi	Ju	Vi	Sa	Dom	Horas
EMPLEADO 01	0	0	0	0	0	0	0	0	0
EMPLEADO 02	0	0	0	0	0	0	0	0	0
EMPLEADO 03	0	0	0	0	0	0	0	0	0
EMPLEADO 04	0	0	0	0	0	0	0	0	0
EMPLEADO 05	0	0	0	0	0	0	0	0	0
EMPLEADO 06	0	0	0	0	0	0	0	0	0
EMPLEADO 07	0	0	0	0	0	0	0	0	0
EMPLEADO 08	0	0	0	0	0	0	0	0	0
EMPLEADO 09	0	0	0	0	0	0	0	0	0
EMPLEADO 10	0	0	0	0	0	0	0	0	0
EMPLEADO 11	0	0	0	0	0	0	0	0	0
Total	11	52,96	52,96	52,96	52,96	52,96	52,96	52,96	528,74

Schedule summary

ICG Solution for Hotels and Chains



Housekeeping



Events and Banquets



Reception and Booking Department



FrontHotel PMS



SPA and Thermal Center



Commercial Department



Food & Beverage

Board of directors and management



Goods reception



Technology & Experience since 1985

Certified Company:

ISO 9001
BUREAU VERITAS
Certification



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