



FrontHotel

New features in version 2010

More power in an integral solution

New room and package reservations engine via Internet

- Allows to obtain package reservations proceeding from travel agencies.
- Configurable in over 15 languages.
- With a graphical interface.
- You can define more than one allotment per room according to the rates offered at any moment.
- Adapted for all web browsers.
- Allows the reception of reservations from anywhere in the world in the **FrontHotel** database.
- Agencies can log in with a user name and password to enter reservations.
- Confirmation of the reservation via e-mail to the customer and hotel.

Improvements in the rates management

Incorporation of a new option to increment/decrease the prices in a rate with a %. When creating a new package you can copy prices of an existing package.

New Fast Check-In screen

It is no longer necessary to open the reservation to do the Check-In, preassign rooms, assign/locate guests, print the official forms, see the observations of the reservation, create reports with data from the rooms and guest for the control of groups and personalized attention. All these functions are available from the Fast Check-In screen, with is more agile and has more filters to quickly find the required data. The columns are configurable by user type.

Improved statistics and reports

Possibility to save per User Type the print format (columns, font, colours, etc...). New filters in: Daily occupation report, Kitchen abstract, Occupation per provenance, Entries of guest by provenance, Occupied sites by provenance, closing reports, etc.

New report types to include in My Reports.



Control currency changes and financial management

- A new module has been included to manage the currency changes with the possibility to indicate the conversion factors and commissions.
- New financial management. Allows to control the deposits left by the guests with right to be returned..

Audit all modifications of a reservation

Includes auditing “association/de-association” of reservations (Associate button of the Reservation). We have also added the auditing of modification and deletion of the room extra’s, and room changes between reservations.

Agile and complete management of activities such as Spa and Golf

- It is now possible to specify the maximum number of guests per resource.
- A new and easier Services selector has been added to the “Charges” tab of the Activity, which gives more information to the user.
- Contains a new proforma button for the charges linked to the room.
- Implemented the possibility to show the Advance Payments in the Proformas.
- From the Resources Calendar you can show the “observations” of the service, of the linked hotel reservation, the linked room, only by hovering the cursor over the service. This is configurable by Employee Type.
- A new option to “divide activity charges” has been added to the Invoicing screen.
- Possibility to select the “printer” and “printout design” to print a receipt of the service for the customer.
- Includes a new warning message from **ICGFrontRemote** when modifying activities from the central to the Front and reverse, such as: “The record has been modified on the central on 22/04/09 at 17:15 and has not yet been downloaded. If you continue you will lose the changes.



Improved agency allotment management

- From the Booking, after double clicking the available Allotments for a date, it is now possible to cancel or increase the Allotment. This way you do not have to first open the file of the travel agency.
- In the Booking screen, a new option to filter the contracted Allotments by room type has been implemented.
- Includes a new user permission to control whether it is allowed to modify Allotments (also for the web Allotments).
- A new user permission has been added to control whether a check-out can be made from the closing reports.

New configuration per user type

- A new permission per user type has been added to “Allow Check-Out from the closing reports”.
- Support for the SSL465 protocol when sending e-mails.
- Includes a new user permission that controls whether allotments can be modified (also for web allotments).
- It is now possible to indicate whether the user making the cash closing can see it and whether it automatically has to be printed.
- Includes the possibility to make the X closing per employee.

Visualisation of publicity and promotions on the 2nd screen

- It is possible to design and manage the contents shown on the second screen of the workstation, to inform about events and promotions and show corporate publicity.