The most complete solution
for hospitality

Restaurants, Pizzerias, Cafe, Fastfoods, Self Services, Bars...

www.icg.eu

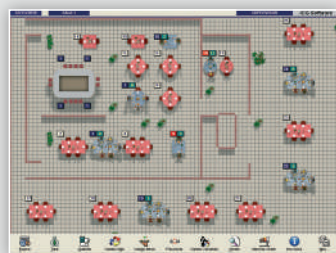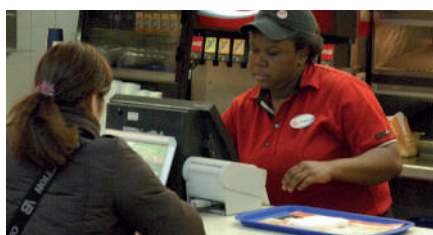# FrontRest, FrontDisco, FrontCafe, FrontFood:
A Point of Sale solution for each need

Main advantages

- **Easy to use:** Thanks to its visual and touch design it does not just require training.
- **Reliable:** Data is always protected, even during rush hours and multi-user environments.
- **Secure:** Users are identified through fingerprint to access to their functions and allowances. The system audits all the actions done by employees.
- **Accurate:** Guarantees cash control, simplifies cash count and reduces theft risk.
- **Scalable:** Adaptable to each business size, from small restaurants to a chain with hundreds of branches.
- **Profitable:** Get higher sales turnover and help to reduce products waste and staff cost.
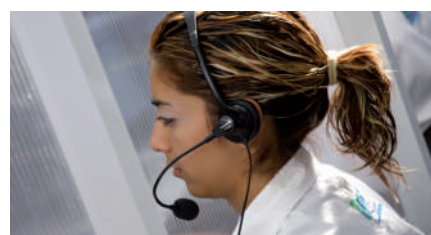- **Customizable:** Specific functions can be added to the program.

Order
FrontRest helps waiters to take orders quickly, proposing modifiers and special offers.

Pizzas by Portions
Ingredients selection for the whole pizza, half or quarter, depending on the client's preferences.

Delivery
Orders are received via Call Center and are sent to the closest restaurant for its preparation and delivery.

Kitchen
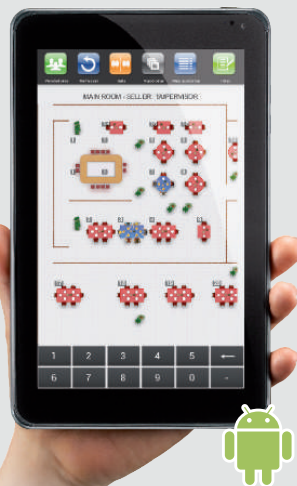Each order is shown on a kitchen screen, reducing that way preparation time.

Statistics
Sales ranking by items, sellers or customers; comparative between time periods, production...

Composition
Each dish composition is defined in order to control cost and stock of raw materials.

Warehouse
Manage consumption and turnover of each item. **FrontRest** suggests purchase orders.

Loyalty
Increase your income and earn your customer's loyalty with differents cards: Prepaid, VIP's, points, etc.

Special Offers & Menus
Set up menus and special offers by days of the week and hour ranges (2x1 in drinks, get your dessert by adding 2€...).

Other additional solutions:

TeleComanda

Take orders from the table

Software ideal for establishments with tables, terraces and lounges.

- Take orders in less time.
- Reduce service time.
- Avoid errors.
- All orders are collected.
- Increase sales.
- Increase tables turnover.
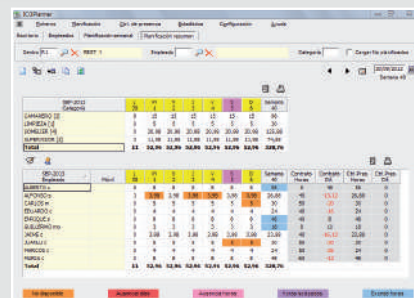- Sale linked with wireless PinPad. Client could pay with credit card from the table.

Table status screen

ICGPlanner

Software for staff management, time clock, absence monitoring...

It is a basic tool that allows to control staff presence and absence.

Schedule summary

- Check employees status, punctuality, absences from work, vacations, medical leaves...
- Plan timetables, work shifts and workdays taking into account staff availability.
- Compare schedule with time clock registers.
- Improve productivity.
- Help taking company decisions.
- Reduce time dedicated to manage staff.

HioScreen

Kitchen Display System

Display orders in the kitchen to be prepared and served. **HioScreen** monitors the timing of orders and highlights alerts in different colors.

Serve faster your clients.

WIFI receiver is integrated to be always online with the POS.

Two different setups:
- Fast Food.
- Restaurants with tables.

HioScreen displays the dishes that need to be prepared and served

ICGReport

Info & alerts of your business in real time

Receive your daily sales, number of receipts and cash count, straight to you smartphone and in real time.

Receive in your smartphone a graphic display comparative by day, week, month or year

eRest / eRest Mobile

The multi-language and interactive electronic menu

Cloud applications accessible from any tablet or touch screen, they show information about the dishes of the menu (photography, ingredients, calories, allergens...) in several languages.

- If you have **FrontRest**, update the information of the dishes and menus in PortalRest and eRest easily and quickly from the Point of Sale in real time, and if not, from the website.
- Avoid errors in descriptions and prices.
- Save time and money in the menu elaboration.
- Get rid of printing costs.

eRest Mobile: At the tables of the restaurant

eRest: At the entrance of the business

PortalRest

Your restaurant at your customers' phone

The customized and free App for your Hospitality business.

- Your restaurant accessible from any Smartphone: photos of the restaurant, description and type of restaurant, location map...
- Your menu in several languages.
- Improve your online presence through Social networks.
- Increase your clients with offers and promotions.
- Earn your customers' loyalty through customized QR.
- Bookings and orders in real time*.
- Allows the client to pay through Smartphone.
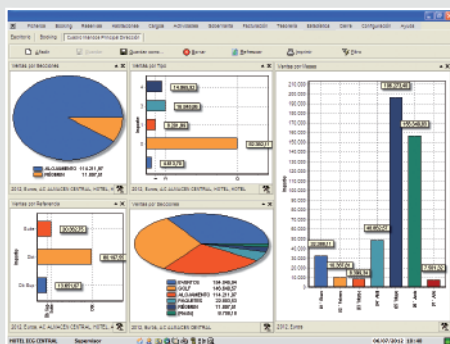
* Pay per use

ICGMANAGER

The most complete management software

Headquarters-Restaurant Communication

Manage hospitality stablisments, whether self-owned or franchises, with efficiency and real time access to all business data.

- **Sales in real time:** Register each sale immediately from each restaurant.
- **Centralized maintenance:** Update items, price tags, prices, special offers, and promotions.
- **Cash control, finance and accounting.**
- **Closing day report:** Consolidate cash count from each POS.
- **New restaurant:** Easy to set up in any new restaurant from the Headquarters.
- **Managing POS:** Manage each inventory and versions of POS systems in each restaurant and schedule new versions roll up.
- **Internationalization:** Manage multiple POS in different countries, with different languages, currencies and tax systems.
- **Backup:** Easy to substitute a POS with no data loss.
- **Customized reports and business analysis:** To take decisions in real time.

Balance scorecards

Clients loyalty
Pre-paid cards, VIP, points...

Start loyalty campaigns from the same Headquarters and update them on each POS.
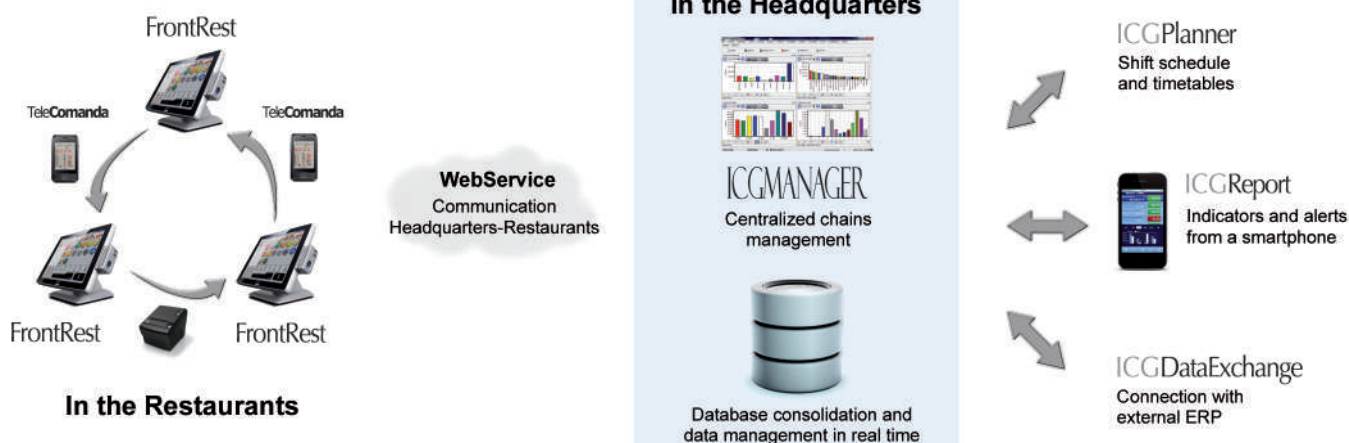
Notifications via email and SMS

Send customized emails or SMS texts to your customers or segmented contacts.
- Special offers and promotions.
- Upcoming events.
- Points balance.

ICG Solution architecture for Hospitality Business

In the Headquarters

FrontRest
TeleComanda
TeleComanda
FrontRest
FrontRest

In the Restaurants

WebService
Communication
Headquarters-Restaurants

ICGMANAGER
Centralized chains management

Database consolidation and data management in real time

ICGPlanner
Shift schedule and timetables

ICGReport
Indicators and alerts from a smartphone

ICGDataExchange
Connection with external ERP

Technology & Experience since 1985

ICG® Software

Certified Company:

ISO 9001
BUREAU VERITAS
Certification

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