



Real time notifications to other departments



Real time update to FrontHotel



Real time supervision of each task

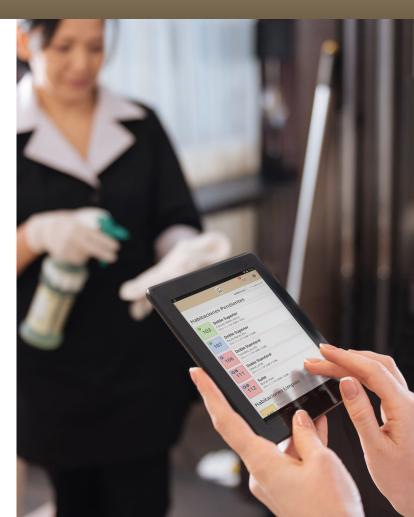


Helps to protect the environment

## App fully integrated with FrontHotel PMS!

From a smartphone or tablet it is possible to plan and assign the tasks of the housekeeping staff, get in real time the information that comes from the reception (Check-out, Do not Disturb, Priorities...), open Report of Failure or register Lost&Found Objects, close rooms or even post the charges of Minibar or Laundry directly to the account of the guest, and all with a simple click!

Also, with ICGRoomService Mobile
the listings and the forms of housekeeping
staff get removed therefore saving costs
and contributing to help in
the environment conservation



## **Room Status:**

- On screen visualization of the status of each room
- List of rooms assigned to each chambermaid
- Assign priorities and do not disturb rooms
- Inspections and tasks validation
- · Time control of each task



List of rooms assigned to each chambermaid

Cleaning tasks to be done by time control



Incidences report



**Incidences:** 

- Notify of incidences and failures
- Introduction of Lost&Found objects
- Thefts registry
- Take a photo of the incidences
- Lock rooms

## **Extra Charges:**

- Apply charges for bar and send them to FrontHotel
- Apply charges for services of laundry
- Room bar stock in real time



Apply charges at the moment



of the incidences

## **Amenities:**

- Replacement of welcome products
- · Registry of consumptions
- Transfers between warehouses
- Stock control